

Hospitality

The SL1000
Smart Communication for Small Businesses

Pre-Sales Support SL1000 Release x

Doc. Version 1.00



Agenda

- Overview
- Hotel Features
- Hotel Telephones
- VoiceMail Integration





Overview

SL1000 in the Hospitality environment:

- For Family Hotel and 3* Hotel
- SL1000 embedded Hotel Features
- PMS, Desktop Lite (tbd)



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Hotel features

Typical Hospitality features are:

- Check-in \ Checkout
 - Toll restriction (when checked out)
- Room status
- Wake up call
- Don't Disturb
- Message waiting
- Etc.





Hotel Features

Many Hospitality features are available as standard in the SL1x00:

- Check-in \ Checkout
- Toll restriction (when checked out)
- Wake up call
- Message waiting
- Room status
- Room status printouts
- DSS console monitoring of:
- Room status
- WakeUp call status
- Message Waiting
- Do not disturb
- Room monitor (Babyphone)
 - Single digit dialing
- Room to room calling restriction
- Etc.





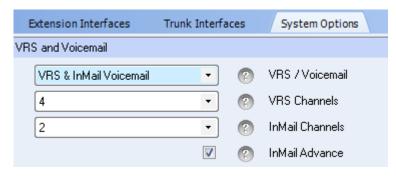
Hotel / Motel Hotel Features

To enable the Hotel features in the SL1000,

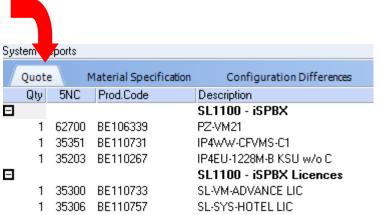
License BE110757 has to be installed. (NB. Also when NO PMS Interface is used)



Note that "InMail Advanced Features License" is required when integrating InMail









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Hotel Phones

Guest phones

- Can be of any type.
- Mostly Analoge phones are used.



But also IP phones like the 24TiXH







Hotel Phones

Guest Phone functions

Functions used by Guest

- Set\Cancel Wake Up Call
 - Music
 - Voice Announcement by VRS
- Set\Cancel Do Not Disturb
- Message Waiting
 - VoiceMail integration
 - Recall to Reception
- Enable Room Monitor \ Baby Sit
- Single digit Dialing i.e.
 - Reception Dial 0
 - Room Service Dial 1
 - Outside Line Dial 9



Functions used by Staff

1 = Room Clean

2 = Maid Required

3 = Maid in Room

4 = Inspection Required



Hotel reception phone

The reception phone is a Key phone with a 60 button DSS console

This can be configured for

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- 60 busy lamps (BLF) for extensions and door boxes or
- Hotel functions for 108 Rooms



Hotel Phones

Reception phone functions

- Room Status (set)
 - Room Clean
 - Maid Required
 - Maid in Room
 - Required
- Room Status display\printout
- Guest phone Traffic Class (Set)
- Room to Room Call Restriction (Set\Cancel) per room
- Wake Up Call (Set\Cancel)
 - Missed Wake Up Alarm
- Do Not Disturb (Set\Cancel)
- Room Monitor (Baby phone function)



Empowered by Innovation

VoiceMail Integration

InMail (Daughterboard on CPU) is cost effective voicemail solution for Hospitality

- Hotel Integration
 - Mailbox is initially created by PCPro \ Webpro
 - Mailbox paired (fixed) with telephone number
 - At Check-in, Messages and Greetings in mailbox are cleared. Language is set to default

Licenses:

"InMail Advanced Features License" (BE110733)



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